



EKİN ENDÜSTRİYEL

Magneto Acid Pumps
User Manual

magneto



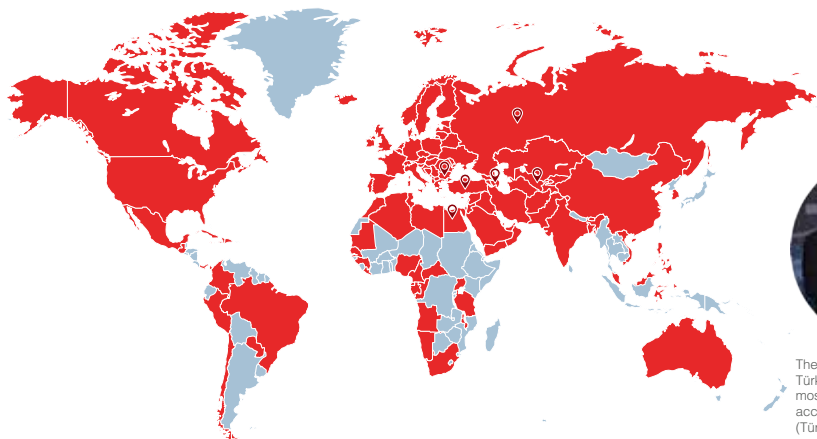
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The second-rated company in Türkiye has exported to the most different countries in 2021, according to ISIB (Türkiye HVAC-R).



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The first condition of innovation is to question. Sustainable innovation is to never stop questioning.

For us, the journey of innovation started with a question: "Why not produce value-added technology in Türkiye?". The first turning point in this long journey was the birth of the MIT (Made In Türkiye) brand. The founding vision of MIT, which enabled us to become Türkiye's first domestic manufacturer in the field of "Plate Heat Exchanger", was not to be a domestic "alternative", but to create a quality brand that could compete in the global market.

By working for this goal, we have been entitled to receive many international quality certificates such as ISO, TSE, CE, GOST... for our products and processes over many years. For us, questioning the current situation was a natural result of our desire to exceed ourselves.

New Generation Engineering

With our engineering approach that focuses on the process, not the problem, we do not only specialise in one product, but also consider the entire ecosystem of that product. Therefore, we provide an end-to-end application by producing all other components that will form a system as well as the plate heat exchanger. For this, we focus on the continuous development of the necessary engineer staff. With our business development, pre-sales, sales and after-sales services provided by our expert engineers, we produce not only products but also "solutions".

At the point we have reached; we offer complementary services with our internationally approved plate heat exchangers, components such as accumulation tanks, boilers, industrial pumps and installation materials that turn these heat exchangers into a system. With our team of more than 100 expert engineers, we continue to develop as a solution partner for projects requiring high technology in more than 60 countries.



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- Ball Valves
- Globe Valves
- Knife Gate Valves
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Introduction

General

This manual refers to mag drive centrifugal pumps of MG series. Pumps of series MG are made of thermoplastic materials (Polypropylene or PVDF) and can be of different sizes.

Purpose of The Manual

The main purpose of this manual is to assure that the activities of installation, operation and maintenance of the pumps are executed in a correct and safe way by all the personnel in charge of these operations.

Warning Symbols For Safe



This symbol indicates a possible danger caused by the presence of electrical fields, contacts or wires with electric current.



All the symbols with the exclamation mark indicate an important situation that needs the attention of the personnel. In particular, these are indications useful for the correct functioning and prevention of possible damage to the equipment.



This symbol indicates the presence of strong magnetic fields which can damage or compromise the functioning of other equipment nearby.



This symbol signals a danger or a situation that requires the maximum attention of the personnel. It's important to respect the instructions stated at the margin of this symbol and proceed very carefully. It's necessary to inform all the personnel and/or users that the rules indicated prevent injuries.

Qualification and Training of The Personnel



Those in charge of the installation, operation and maintenance of the pumps have to be qualified to carry out the actions indicated in this manual. Ekin Endüstriyel is not responsible for the inadequate qualification and training of the customer's staff or for the lack of information of the staff regarding the contents of this manual. It's compulsory to always show this manual to the workers in charge of the installation, operation and maintenance of the pump.



Keep this manual in a safe place for future consultations.

Explosive Atmosphere Zones

MG PP/PVDF pumps cannot be used in explosive atmospheres. These uses require special pumps that Magneto manufactures with particular materials and precautions. Customers who want to use special pumps in these kind of zones have to contact the Ekin Endüstriyel technical office for the correct choice of the product. The pumps, manufactured by Magneto, for these kind of applications belong to the series MG-C PP/PVDF, MGT and MGP). Pump model MG-C PP/PVDF, MGT and MGP in PP or PVDF can be used only for Atex zone2, II3G. Please refer to paragraph 2.7.1 for further instructions.



We remind you that the classification of the zone (Ref. Atex 2014/34/EU former 94/9/CE directive) for potentially explosive atmosphere zones have to be done by the customer and communicated to Magneto for the right choice of the kind of pump suitable to work in these zones.

Furthermore, the customer is responsible of the correct installation of the pump in accordance with the requirements stated in the directive.

Installation

Preliminary Remarks

All the references to the pumps have to be considered applicable also to systems that use these pumps unless it's specified otherwise.

Safety General Warnings¹

Introduction About Danger



The non-observance of the indications stated in this manual or the inappropriate use of the equipment by unqualified or unauthorized staff, can cause serious personal injuries or death and damages to products and apparatus!

Indications of Danger



For the safety of those in charge of the installation of the pump it's necessary to use safety clothing and individual safety devices approved by the current provisions of the law (e.g. safety glass, gloves and safety insulating-shoes)



¹ If these warnings are not observed the certification and the warranty of the pump can be invalidated.



The pump contains particularly powerful magnets. It's forbidden for those who have cardiac pacemakers, defibrillators, electronic medical devices, metallic heart valves, metallic prosthesis or sickle cell anaemia, to handle or be in the proximity of the magnets contained inside the pumps. Consult a health care provider for specific recommendations before working with these pumps.



The powerful magnetic fields in the proximity of the pumps can damage heart pacemakers, watches, credit cards, discs and magnetic tapes inside calculators and computers.



When working in the proximity of pumps, consider that the devices or metallic parts that you are handling can be unexpectedly attracted towards the pump causing possible crushing of fingers or hands.



These pumps have been designed and manufactured to be used in specific conditions and within defined limits. The use outside these specifications has to be agreed and approved by the Ekin Endüstriyel technical service. It must be considered also that, if the pumps are used outside their technical specifications, the CE Certifications and the warranty are no longer valid. Furthermore, if the pump is used outside the technical specifications communicated to us at the moment of the quotation and confirmed in our order confirmation, the customer becomes responsible for the issue of a new CE Certification.



The pump has to be used only for the applications specified in the order for which Magneto has selected the model, the materials of construction and has tested the pump to respect the specifications. For other uses different from those stated in the order, customer has to call the Ekin Endüstriyel technical office.



There will not be any warranty for repairs or alterations on the product done by the users or third parties not specifically authorized by Ekin Endüstriyel. Always shut down the pump before touching or proceeding with any intervention on it or on the circuit of installation. The pump must be empty of pumped liquid and it must be completely decontaminated and successfully rinsed with water before any manual operations or disassembling.



Make sure that the electrical system to which the pump will be connected has the adequate power and has the correct protection devices (e.g. grounding, life safe). Always switch off the electrical supply before working on the pump for maintenance or part substitution. Always keep an extinguisher next to the pump installed.



Always pay maximum attention in the execution of maintenance activities on pumps and on the connected circuits when they are used with dangerous liquids.

The use of an electric starter is recommended. A simple switch can be insufficient to start and stop the electric motor connected to the main electric system.

An appropriate starter:

- Can prevent accidental starting after a failed attempt to start.
- Is a safe switch, protected against water.
- Protects the electric motor against overloads due to a short circuit (a fuse protects only the wires).
- Resists against starting in overload on the motor, preventing dangerous electric arc and early wear of the electrical contacts.

Receipt and Inspection

Even if Ekin Endüstriyel takes all the necessary precautions during the packaging, we suggest that you carefully check the received material.

Check the data on the label of the received pump and compare it with those relative to your purchase order.

If the pump has been supplied with the motor, remove the protective shield from the fan of the motor and try to rotate the motor shaft by hand. If you feel a strong resistance to rotation or if you hear anomalous noises call the Ekin Endüstriyel assistance service directly. Reassemble the protective fan shield before starting the pump.

Storage



If the pump is kept in the warehouse make sure that it's placed in a dry and protected position; always use the original package or an equivalent protection. If the pump has to remain stored for a long period and/or in particularly damp places the use of hygroscopic substance (silica gel) is recommended to prevent damages.



Don't remove the protections of the flanges until the installation and close, if they are not closed already, the discharge and suction pump connections to prevent the intrusion of foreign bodies.



Be informed that a long period of storage of the pumps can provoke:

Deterioration of the isolation of the motor due to absorption of dampness
Deterioration of the gaskets

Installation



Ekin Endüstriyel is not responsible for injury to people or damage to things caused by the wrong installation of the pump or installation executed by non-qualified personnel. Install the pump in a position that guarantees a simple use.



The unit v/pump has to be fixed on a rigid structure that will enable the support of the entire structure. Make sure that the pump is fixed on a plane surface. You can use shims under the base-plates of the motor. If necessary use “bumpers” to reduce vibrations towards the fixing surface.

Hydraulic System

The pump is generally part of a hydraulic system that can include a various number of components such as, valves, fittings, filters, expansion joints, instruments, etc. The way the piping is arranged and the position of the components has a great influence on the operation and on the life of the pump.



It is better to rinse the internal pipes of new plants before installing the pump in order to remove possible debris which can enter the pump and damage it.

Pipes Connection²

Locate the pump as near as possible to the liquid source and under the level of the liquid (under head). Always use pipes as short and straight as possible and limit the number of bends assuring radius of curvature as large as possible. Avoid air siphon that can be created in the long piping line. Avoid the creation of siphon also before the suction of the pump.



The piping should be properly supported and kept in line independently from the pump, until its connections, so that the piping doesn't exert loads on the pump.



The sizes of the suction and discharge pipes have to be at least as large as the inlet connection of the pump. Diameter restriction of the suction pipe is responsible and cause of the cavitation of the pump, creating a loss in the performance of the pump and a rapid wear. It's advisable always to use (if in case) flexible reinforced pipes that don't collapse under a situation of depression.



The suction line has to be clean and/or contain a filter to protect the impeller from damage due to impurities, or other foreign particles, especially when starting the plant for the first time. Don't use metallic piping with plastic pumps.

Don't use tools to connect piping to plastic pumps. Make sure that the connections are properly tightened otherwise the suction capacity will be reduced.



² If these warnings are not observed the certification and the warranty of the pump can be invalidated.



The installation of a proper pressure gauge on both the suction and discharge piping is recommended. The installation of gauges allows an easy control of the correct functioning of the pump in relation with the required working point. In case of cavitation or other dysfunctions, the gauges will show evident pressure fluctuations.

Monitoring Equipment

According to the importance of the pumping system, it could be useful to maintain a strict control of the performances and conditions of the process. The use of instruments to monitor the pressure of the suction and discharge circuit is recommended.

Even the monitoring of the electric power absorbed by the motor is possible using a wattmeter.



If the temperature of the pumped liquid represents a critical element install in the system a thermometer, preferably on suction line.

These control instruments can advise of abnormal operating conditions of pumps such as: accidentally closed valves, missing liquid, overloads etc.

Control of Pump In Explosive Atmosphere Zones ATEX ZONE 2

In addition to the general warnings stated in this manual, special pumps used in potentially explosive areas have to be installed with control equipment specified in this paragraph to maintain a strict monitoring of the performances and process conditions. The control equipment mounted near the pump has to be certified for the same hazardous zone as the pump installed unless it's protected by an airtight closure cabinet also certified.

The installation of pumps type MG-C PP/PVDF, MGT and MGP) for use in potentially explosive areas has to follow the rules stated in the ATEX 2014/34/EU Directive.

In particular the requirements referred to the manufacturer applicable to apparatus of Category 3 of group II (explosive atmosphere due to gas, vapours or mists presence) are the following:

- The devices have to be designed and manufactured so that they avoid trigger sources predictable during normal functioning.
- During expected functioning conditions, the surface temperatures must not exceed the maximum design temperatures indicated in paragraph 3.1. An eventual overcoming is endurable, in exceptional cases, if the manufacturer adopts extra special protections.



To avoid overloads on the pumps due to impurities or solid particles in the pumped liquid, the use of a filter in the suction line is strongly recommended. This filter has to be regularly checked to avoid obstruction.



If unacceptable working conditions are revealed, the pump has to be automatically stopped and checked.



The pump is equipped with a conductive ring and so with an accurate ground connection of the ring there can't be unwanted electrostatic charges, sources of explosion trigger.



Pumps supplied for ATEX zone 2 must be coupled to suitable Ex-proof motors.

Motor Connection



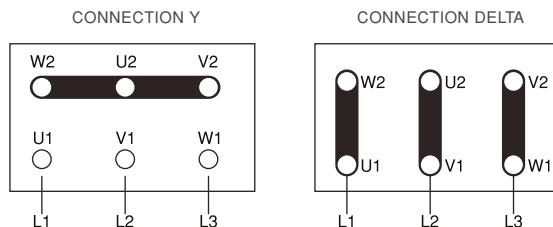
Check that the tension and frequency printed on the label of the motor correspond to those of the electric system to be used.



Don't connect the electric motor directly to the main system but protect the dedicated system with a suitable main switch with adequate safety protections against overloads.



The electric connections have to be always carried out by an expert qualified electrician. The motors have to be supplied with three-phase tensions or if required by the customer, with mono phase tension. The type of connection of the three-phase motors can be Star (Y) or Delta (Δ) according with the power supply 380 or 220 VAC (see picture 1).



Picture 1



Make sure that the sense of rotation of the motor is that specified on the pump head and eventually indicated by a sticker arrow on the motor fan; to change the sense of rotation it's sufficient to change two of the three entering line (E.g. L1 with L2) in three-phase motors.

Read the following instructions to change the sense of rotation:

- Wear individual homologated protection devices (e.g. gloves, glasses).
- Make sure that the operating conditions are analogous to the specifications of the pump (see paragraph 7).
- Install the pump in the hydraulic system.
- Open the suction and the discharge valve completely.
- Fill the pump with the liquid. It's recommended to perform this test with an inert liquid like water.
- Do not run the pump dry (Note: the design of mag drive pumps don't allow dry running because it causes damages to the inner components of the pump).
- Start the motor only for one or two seconds to check that the sense of rotation is in the same direction of the arrow on the pump head or on the motor and on the technical drawing of the pump (the sense of rotation is clockwise looking at the front of the pump and counterclockwise looking at the motor fan).



When the pump is operated in reverse, it will transfer the fluid, but the flow and pressure will be insufficient.

Operation

Use and Safety

STOP

Dangerous or hazardous actions can cause serious injuries or death to people or serious damage to materials and so it's important to assure the respect of all the warnings relative to the safety and the correct use written in this manual.

STOP

Verify always that the pumped liquid is compatible with the materials of construction of the pump. For any clarification please contact Ekin Endüstriyel technical office.

STOP

In case of use for pumping aggressive, toxic liquids or liquids dangerous for the health of the personnel, it's necessary to install on the pump an adequate protection for the containment, the collection and the warning of any dangerous product in case of leakage: e.g. Danger of pollution, contamination, injuries and/or death.



Do not pump liquids containing solids in suspension. Mag drive pumps are designed to pump clean liquids. The use of a suction strainer is strongly recommended (however the filter has to be kept clean). We suggest a continuous check of the suction strainer to avoid obstruction of the suction causing cavitation. Avoid in particular to pumping liquids containing ferro oxides or other ferromagnetic particles, even if small.



Do not reduce the suction. Reduction of the suction is responsible of the cavitation of the pump, which causes a loss of efficiency and a rapid wear. Reduction of the discharge are not advisable, if required, reduction of the capacity can be obtained by means of a valve installed on the discharge pipe.



Do not loosen the connection of the pump while it's under pressure.



The working temperatures have to respect the characteristics of the construction materials of the pump:

0 - 60 °C polypropylene execution (PP)

0 - 80 °C PVDF execution



Do not allow the pump to run dry (Note: the mag drive pump design doesn't allow the dry-running functioning because it will damage irrevocably the inner parts of the pump).



An accidental failure can generate sprinklings up to considerable distances. In case of vibrations or anomalous noises, stop the pump immediately.



Do not pump inflamed liquids.



Do not touch the pump while operating.



Before touching the motor or the bracket switch off the electric current.

Dry-Running



Fill the pump with water or with the liquid to be pumped before starting the unit. This will protect the bearings and the shaft of the pump against dry running. Do not allow the pump to run dry because this can cause serious damages to the internal parts of the pump due to the lack of the necessary lubrication.

Temperature



Increasing the temperature of the pumped liquid can damage the pump and/or the piping/fittings and there can be a situation of serious danger for the people in the nearby. Avoid sudden changes of the temperature and do not exceed the temperature specified in your order. See the value of temperatures of the construction materials of the pumps in the paragraph 3.1.

Before Starting

Make sure that the pump is installed in accordance with the instructions supplied in the previous section 2.



When the pumping station is new, it's necessary to fill the system with water to control that there are no leaks. When the pump is installed over head it has to be primed, this means that it has to be filled with the liquid and the suction piping has to be kept full of liquid before starting the pump.



Some liquids react with water. Verify if the liquid to be pumped reacts with water. In this case the system has to be completely emptied and dried.

Starting

Start the electric motor and gradually open the discharge pipe until you reach the required flow.

The pump can't operate more than two or three minutes with the discharge closed. A longer period can cause serious damage to the pump.

If the pressure shown on the pressure gauge on the discharge piping does not increase, stop the pump immediately and release the pressure carefully.

Repeat the operation of installation of the pump as in paragraph 2.

If during the starting procedure there are changes of flow-rate, of density, temperature or viscosity of the liquid, stop the pump and contact Ekin Endüstriyel technical service.

Optimum Conditions For Use

Operating continuously at the maximum performances (maximum capacity/head) there can be an early wear of the pump. As a general rule, we recommend using the pump at half of its maximum capacity (see the paragraph relative to the technical data) In any case do not allow the pump to work out of curve.



The capacity and the head of the pump refer to water pumping at room temperature. If it pumps high temperature liquids or other viscosities and densities, the performances have to be proportionately decreased. Pumps of series MG work well with liquids having a viscosity up to 100 CPS³ and specific gravity up to 1.9³. However both the viscosity and the specific gravity have to be communicated at the moment of quotation. The electric motor is selected for the viscosity and the specific gravity communicated. In the case of higher values, the power of the motor could be insufficient.

Shut Down

Normally the pump should be shut down only after closing the discharge valve. If the suction valve is closed before the other, cavitation of the pump can occur.

If the suction is flooded, close the valve after shutting down the pump.



In some cases the pump can be used to empty tanks, in these situations the liquid can stop flowing in the pump while this is still working. In these cases a pump operating without liquids (that means dry-running) can be dangerously damaged if it's not stopped immediately. For such applications the use of automatic equipment or the constant presence of a person who can shut down the pump is recommended.

Long-Term Doesn't Operate The Pump



If the pump has to remain inactive for a long period, before stopping it, it's recommended to let water flow in the system for several minutes so that you avoid any risk of internal deposits or sediments or precipitations of solid parts. Drain the liquid in the pump. An eventual freezing of the liquid inside the pump can cause damage. Always verify if the pumped liquid reacts with water. In this case contact Ekin Endüstriyel to find an alternative solution.

If the pump is temporary removed from the system and kept in stock, it's necessary to follow the instructions of paragraph 2.3 "Storage".

Noise Level

In some circumstances, for example when the pump works with high pressure and low capacity the noise increases and can be disturbing for the personnel working in the proximity. In this case it's possible to intervene with:

- Earplugs.
- Protective homologated caps against noises for the personnel in the proximity.
- Soundproofing canopy for the pump. In these cases make sure that the motor ventilation is guaranteed.



The values indicated are merely indicative and can vary in the series of pumps mod. MG.

Maintenance

General Maintenance

During the warranty period extraordinary maintenance is allowed only for Magneto personnel or personnel authorized by Magneto. All the operations described in the paragraphs below have to be done exclusively by qualified staff and following step by step all the warnings written in this manual.



In case of ordinary maintenance (as indicated in paragraph 4.2) the customer is responsible for the correct assembly and disassembly of the pump. The warranty is no more valid if the pump is manipulated/sabotaged, the parts used for the maintenance are not Magneto original or in case of operations not in compliance with the instructions indicated in this manual. During ordinary maintenance the customer should check the absence of leakage (through hydrostatic tests, paying attention to respect the NP of the pump.), the magnet/impeller alignment, the correct shaft positioning, the correct bearing placement and the right functioning of the pump. For the tightening torque of the screws please refer to paragraph 4.7. Pay attention also to avoid ruining the o-ring when mounting it.



Clean the external surface of the pumps using only antistatic equipment. Every operation executed on the apparatus has to be done after the disconnection of electric supply.



Use exclusively a goods lift to move pumps with weight higher than 16 kg. During the movements of the machine or parts of the machine avoid collisions or falls which can damage the apparatus.



Before disassembling the parts of the pump, make sure that the dangerous internal liquids have been removed/washed. The pump has to be drained and decontaminated.



Pay attention that some internal liquids can have dangerous reactions in contact with water.



During the operations of unloading of dangerous liquids make sure that situations of danger for people or environment don't occur.

Inspections

In general mag drive pumps do not need a "routine" maintenance and most of all they don't require frequent dismantling. However periodical inspections are advisable to verify the state of wear of the impeller, the shaft, the o-rings and the bearings and if the general conditions of the internal parts of the pump are good.

The time between the inspections is strongly dependent on the operation conditions of the pump: the characteristics of the liquid, the temperature, the materials used and obviously the period of operation.

After the first start-up of the pump we strongly recommend an inspection of the bearings after 3 months of functioning. If the inspection has positive results, we recommend a second check after further 6 months. The following inspection can be scheduled after another year of functioning (about 2000 working hours of the pump). In any case it is advisable to replace the bearings in PTFEC every 2000 hours of functioning of the pump. All the other components can be replaced only when they show signs of wear.

If a problem occurred or the pump needs a complete inspection see section "Problem solutions" and "Pump disassembly".

Procedure Before Disassembly

 If the pump has pumped hot liquids, make sure that it's been cooled before the disassembly procedure. It's possible that the pump has pumped toxic and/or dangerous liquids: so it's necessary to wear protection for the skin and the eyes.

 Make sure that the pump has been carefully decontaminated and cleaned. Wash and neutralize completely the dangerous liquids inside the pump. The liquid has to be collected and eliminated according to the existing environmental laws. After disconnecting the discharge and suction pipes close the extremities.

 Magneto pumps contain extremely strong magnets. The use of non ferro-magnetic tools and working surfaces is highly recommended. Pay attention to the strong magnetic attraction when disassembling/assembling the unit motor-external magnet of the pump.

 The area in which maintenance is done has to be clean and without ferric particles that can be attracted by the magnets.

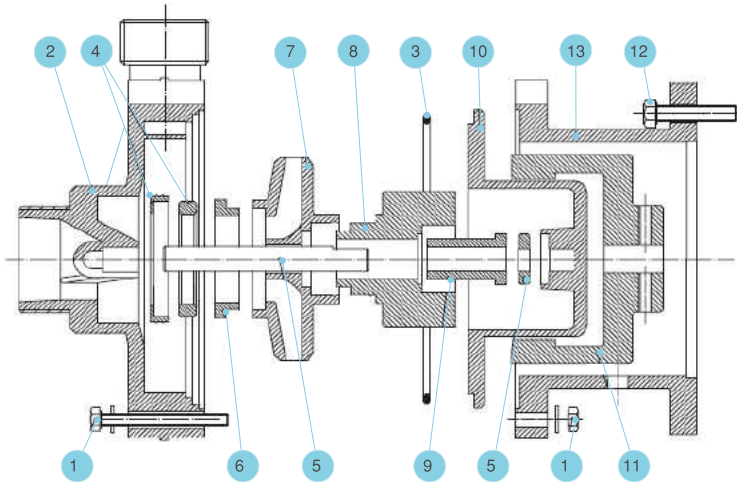
Disassembly

The photos used to show the operations of disassembly refer to a particular pump model of the series MG and consequently the pump supplied to you can be slightly different from what is shown.

Main Parts

The drawing below shows a section with all the main parts of a pump series MG in thermoplastic material (In particular models 15 and 31).

MG 23 - 35 PP/PVDF SECTION



POS.	1	2	3	4	5	6	7	8	9	10	11	12	13
Part Descr.	Set Screws	Front Casing	O-ring	Casing Thrust Bush	Shaft + Ring	Impeller Thrust Bearing	Impeller	Int Magnet	Bearing	Rear Casing	Ext. Magnet	Screws	Bracket

Photo N. 1 shows the main parts of a pump series MG in thermoplastic material (excluding the motor)



Photo 1

Disassembling The Pump From The Motor

1. Remove the screws securing the pump and the motor flange (Photo N. 2)
2. Separate the pump from the motor (Photo N. 3)
3. If it's necessary to remove the external magnet (Photo N. 4 in blue) from the motor shaft proceed unscrewing the grub screw with an Allen key and then use a puller to avoid damage to the motor shaft or the external magnet.



Photo 2



Photo 3



Photo 4

4. From the bracket of the pump disassemble the head (Photo No. 5 and 6) after removing the bolts.



Photo 5



Photo 6

5. Remove the group of the internal rotor (internal magnet, impeller with the front bearing - Photo No. 7) and check the wear of the shaft and the bearings (Photo No. 8). Pay attention that the shaft and the bearings are in ceramic and so very fragile. Then remove the rear casing and replace the external o-ring (Photo No. 9)



Photo 7



Photo 8



Photo 9

The parts that can be periodically replaced are:

- O-ring (part 3 in the section drawing).
- Bearings (part 9 in the section drawing).
- Casing thrust bush (part 4 in the section drawing).

Assembly Procedure

The sequence (in reverse) of operations of assembly is the same as that of disassembly. However it's necessary to consider the following warnings:



Clean accurately every component before assembly, make sure that the parts are not dirty, and don't have metallic particles etc



Place the external magnet on the motor shaft until it touches the shaft shoulder. Then screw the grub screw to fix it.



Photo 10



Always verify the correct placement of the bearings and then use a hand press for their complete introduction in seat. Make sure that when closing the pump, the o-ring is perfectly in seat and is not pinched.



During the introduction of the pump on the motor pay attention to the magnetic attraction that can cause injury to fingers or hands.

Use dynamometric wrench for the correct strength to tighten the bolts in accordance with the chart of the following section 4.7.



After assembling the pump on the motor flange, remove temporarily the protective shield on the fan at the back of the motor and rotate it by hand to check the free rotation of the unite. In case of excessive friction or anomalous noises, disassemble the group (instructions paragraph 4.4) and find out the cause of the problem. Never use the pump without proceeding with this test. Reassemble the fan protective shield before starting the pump. Do not start the pump if the fan protective shield is not installed.

Motor Replacement

Proceed as indicated in the previous paragraph 4.4.2. Make sure that the characteristics of the motor are equal to those of the replaced motor. The manufacturer of the new motor can be different from that of the motor already mounted.

Tightening Torque

The recommended tightening torque are written in the following chart:

MG PP/PVDF	MG 3		MG 6		MG 13		MG 23		MG 33		MG 42-43	
	Screw	Nm	Screw	Nm	Screw	Nm	Screw	Nm	Screw	Nm	Screw	Nm
Motor / Pump	M5	5/6	M6	8/10	M6	8/10	M8	15/20	M10	25/30	M10	25/30
Pump Head / Bracket	M5	3/4	M5	3/4	M6	6/8	M6	6/8	M8	10/12	M8	10/12

Problem Solutions

1 Motor overload	2 Insufficient speed of the flow or pressure in the pump	3 Insufficient pressure from the discharge pipe	4 Irregular delivery pressure flow	5 Noises and vibrations	6 Blocked pump	7 Pump overheating	8 Anomalous wear	9 Leak in the pump	Possible Cause	Solution
			●						Wrong direction of rotation of the motor	Invert the direction of rotation.
	●	●	●	●					Insufficient suction head (NPSH)	Increase NPSH available: • Raise the suction head. (positive head) • Lower the pump. • Increase the diameter of the suction pipe. • Make suction pipe short and straight.
		●							Pump clogged	Clean the pump.
	●		●	●			●		Cavitation	Increase the NPSH available.
	●		●	●			●		The pump sucks air	Check that the joints on suction pipes are tight.
		●	●	●					The suction pipe is blocked	Check the valves and filters on the suction line.
									Discharge pressure too high	Reduce the pressure increasing the diameter of pipes and/or reduce the number of valves or bends.
	●			●					Flow rate too high	Reduce the flow: • Partially close the discharge valve. • Reduce the rotation speed.
	●			●	●	●	●		Liquid temperature too high	Cool the liquid.
								●	Wrong material of the o-ring for the liquid	Mount o-rings of different material. (contact us)
●				●	●	●			The impeller seizes up	• Reduce the temperature. • Adjust the distance between the impeller, the rear casing and the pump head.
				●	●	●	●		Foreign objects in the liquid	Use a filter on the suction side.
		●							Shut off valve closed on suction side	Check and open the valve.
	●								Discharge pressure too low	Increase the suction pressure: Install an impeller with bigger diameter.

Spare Parts

How To Order Spare Parts

A complete kit of spare parts for these kinds of pumps is available. Please contact Magneto or our distributors. To have the spare parts it's necessary to communicate the model of the pump, the size, the material, the serial number, the year of construction and the number relative to the spare part required. All the references are written directly on the pump label and on the section drawings of the pump.

Technical Data and Limits

The performance curves are valid for homogeneous liquids with specific gravity = 1, viscosity 1 cPs and temperature of 20 °C. If the liquid to be pumped has a specific gravity higher than 1, the absorbed power written on the performance curve has to be increased according to the value of the specific gravity of the liquid. For liquids having specific gravity higher than 2, please contact the Ekin Endüstriyel technical service.

The performance curves are valid for homogeneous liquids having viscosity of 1CPS. If the pumped liquid has a viscosity different from 1 CPS the values of Q/H will be altered. The performance of the pump will decrease. For liquids having viscosity lower than 0.5 CPS or greater than 150 CPS please contact the Ekin Endüstriyel technical service.

Values of required NPSH written on the performance curves are the lower required values. As a rule, for safety reasons, the value of NPSH of the system (NPSH available) should be at least 1 m higher than the value of NPSH required (written on the performance curves) to prevent lack of lubrication or dry-running with consequent damage of the bearings. NPSHa can decrease with the installation of a valve on the suction line. It is advisable to install a flow meter to check possible changes of value.

Values of performances written on the curves refer to trial pumps during prototype phase. In pumps manufactured in series such values can be lower. Usually these values have to be considered as follows:

- Pumps with discharge up to 25mm: - 3 points
- Pumps with discharge superior to 25mm: - 2 points

Characteristics of pumps series MG are guaranteed by the manufacturer with tolerances in accordance with UNI EN ISO 9906:2002 regulation. With respect to other specifications or regulations requiring more restricted tolerances, these have to be specifically asked for at the moment of quotation; in this case Ekin Endüstriyel will choose a pump more suitable and the required regulations will be considered.

General Terms Of Use and Important Warnings

- Our products are guaranteed for 2 years against material and manufacturing defects. The warranty period starts with the delivery of the product to the user. Consumables and parts worn out in normal use (Gasket, shaft seal, stator, rotor, diaphragm, membrane, resistor, springs, electrical circuit elements, etc.) are not covered by the warranty. Warranty conditions are void if the product is used outside of the specified operating conditions.
- Failures caused by the product's installation, commissioning and use contrary to the items in the user's manual are not covered by the warranty. Ekin Industrial sends the user manuals with the product. It also publishes it on its website. In cases where the user manual does not reach the Buyer, the product should not be commissioned and must be requested in writing from Ekin Industrial. Otherwise, it is accepted that you are aware of the installation, maintenance and usage conditions, that you have this competence and that you have taken responsibility for all problems that may arise, and Ekin Industrial is not responsible for any problems that may arise.
- Periodic maintenance and repairs should be done using original parts supplied by Ekin Industrial or authorized services. Otherwise, the Warranty Terms are void.
- When procuring the product, the type of the product, the type of fluid used, pressure, temperature, density, etc. All information must be given completely and accurately. Otherwise, our company is not responsible for the problems that may occur.
- Problems, blockages and contaminations caused by the quality of the fluid used in our products or the installation are not covered by the warranty. Damages that may occur as a result of corrosion, cavitation, vibration, water hammer and freezing are not covered by the warranty.
- The reason for the damages that may occur due to the absence or malfunction of the armatures in the system or the non-use of the safety armatures (safety valve, thermostat, pressure sensor, temperature sensor, etc.) cannot be determined later and is not covered by the insurance. Our company is not responsible for material and moral accidents and losses that may occur.
- Any products and accessories that we trade or use in our products that are not our own production are not under the guarantee of Ekin Industrial. The warranty of these products and the responsibility of the damages that may occur are under the commitment of the manufacturers of the products.
- Our company is not responsible for process, production or real estate losses that may arise from our products. Claims for compensation will not be accepted unless the damage caused by us is the result of willful or gross negligence. The compensation amount for the damages that may occur, the delay penalty or any penalty that may arise for any reason cannot exceed the invoice amount.
- After receiving the products, the buyer; For obvious defects, the period of direct or indirect control, inspection and notification is 2 business days, for hidden defects, the period of direct or indirect control, inspection and notification is 8 business days. Products that are not notified in writing by the buyer within this period are deemed to have been accepted..
- Except for assembly and usage errors, we have the right and obligation to improve in the event of a manufacturer's defect and the product's lack of guaranteed features. We also have the right to choose to replace the product with a new one. However, the buyer has no right to demand a new one. In case of no improvement, repair or new delivery, the buyer may request the termination of the contract or a refund of the product price.
- The system designer and user are responsible for the selection of the appropriate product, its suitability for specific applications, its safe and trouble-free installation, operation and maintenance. Otherwise, we are not responsible for any damage or work accidents that may occur.
- Our company is only responsible for making the products to be delivered carefully ready for shipment. Since our company does not provide engineering services, product selection should be made after the application details, suitability of the material to the system and product features are technically evaluated by the buyer. Improper selection, installation or misuse of products may result in property damage or injury. Our company does not accept responsibility for product selection.
- If the buyer is a merchant or public law legal entity, all legal disputes will be resolved by the court over which we have jurisdiction. Anadolu Adliyesi / Turkey is exclusively authorized and competent authority in all disputes arising from joint legal relations. In case of dispute, Istanbul Anatolian courthouse courts and enforcement offices are authorized.

Notes



CERTIFICATE OF WARRANTY

The Document's Confirmation Date and Number:

The usage of this document has been authorized by T. C. Sanayi Bakanlığı İl Müdürlüğü in accordance with the Law No: 4077 on the Protection of Consumers and the Communiqué on the Implementation of the Guarantee Certificate put into effect based on this Law.

WARRANTY CONDITIONS

1. Warranty period starts from the delivery date of the goods.
2. In case of malfunction of the products within the warranty period, the time spent in the repair is added to the warranty period. The repair period of the goods is maximum 30 working days. This period starts from the date of notification to the service station of the defect goods. In the absence of service station, this period starts from the date of notification to the seller, dealer, agent, representative, importer or manufacturer of the goods.
3. In case of malfunction of the goods within the warranty period due to material, workmanship or assembly defects, the goods will be repaired at no cost and no additional cost will be asked from buyer under the name of changed part price or any other name.
4. Defects caused by the use of the product contrary to the items in the user manual are out of the warranty.
5. For the problems that may arise regarding the Warranty Certificate can be applied to the Sanayi ve Ticaret Bakanlığı Tüketicinin ve Rekabetin Korunması Genel Müdürlüğü.
6. The manufacturer may request that the product be sent to its own production facility at its own discretion. The shipping cost to be spent by the customer belongs to the manufacturer if it is evaluated within the scope of warranty as a result of the examination made on the product. If the defect is not evaluated under the warranty, all costs incurred will be invoiced to the customer.
7. The manufacturer is not responsible for any damages and losses that may occur in the cargo or warehouse during the shipment of the product.
8. The manufacturer accepts no liability for the damage cause by the following reasons:
 - Failure to comply with temperature, pressure or other conditions specified in the technical specifications.
 - Incorrect applications and normal abrasion conditions.
 - Damages that may occur from sudden opening and closing of the fluid valves.
 - Damages cause by the usage of non-original spare parts.
 - Damages that may occur during shipping.
 - Damages that may arise from corrosion.
 - Blockages cause by the fluid passed through inside the product.
 - Blockages that may arise from condensate discharge in products which are used in steam applications.
 - Damages that may occur by the blockages cause by the solid materials which can block the products.
 - Damages that may occur as a result of incorrect interventions by the unauthorized services.
 - Damages that may be caused by the lack of fixtures or not working properly.
 - Accidents and problems that may occur in the system if the safety fixtures (safety valve, thermostat, pressure sensors, temperature sensors etc.) are not used are not considered under warranty. The manufacturer is not responsible for any of the pecuniary and non-pecuniary damages that may occur.
9. Manufacturer is not responsible for secondary damages, loss of production and accidents whether it is under warranty or not.
10. All of the above items have been specified in our offer and order confirmations and you have been informed that they supersede the contract. Commissioning of the product means acceptance of the contract.

For the product that was sold to LTD. ŞTİ./A. Ş./ Legal Entity on/20... with stated model, brand and serial number, all kinds of manufacturing and material defects are covered by the warranty of our company for 2 (two) years.

SELLER

DEALER

END USER

Brand :

Product Type :

Product Code :

Serial No. :

Product No. :

NOTE: User mistakes are not covered by warranty.

www.sanmenendustriyel.com

Please keep this certificate!

Notes

Professional System Solution Center

You can get answers to the problems you experience with your pumps, heat exchangers and system from our MIT professional system solution center. You can also benefit from our 7/24 uninterrupted service with our solution center consisting of our expert engineers.

- Domestic hot water installations.
- Central and district heating systems.
- Milk, yogurt, heating, cooling and pasteurization systems.
- Industrial cooling and heating systems.
- Oil cooling systems.
- Energy recovery systems.
- Pool heating systems.
- Steam installations.



It is vital for your system to be designed and implemented correctly in the first installation in order to be able to operate at the desired capacity, smoothness and long life. For this reason, you can get first-hand the technical support you need during the installation phase of your system and



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We would like to reiterate that we will be happy to share our knowledge accumulated over many years with our valued customers in order for your system to work correctly and performance.

Ekin will continue to be the best solution partner for you in all applications with all kinds of heating and cooling applications.



Producer; reserves the right to change the product features, technical dimensions and information and installation diagrams specified in this catalog without notice. No specified information can be copied and used without the permission of the manufacturer. In no way can the manufacturer be held responsible by giving examples of technical information and diagrams. In case of need, we request you to request a special technical drawing for your project for exact dimensions.



Today; **135 points** in the world.



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